

Diffusion of Product Using Intelligent System Dynamic Modeling

Vinay K. Jain¹, Neha Jain², Suryakant³, Ravindra K. Kushwah⁴ and Deepak Kumar Jain⁵

¹Department of CSE, Jaypee University of Engineering & Technology, Guna, Madhya Pradesh, India.

Email: vinay2588@gmail.com

²Department of CSE, Jaypee University of Engineering & Technology, Guna, Madhya Pradesh, India.

Email: neha.juet@gmail.com

³Department of Polymer & Process Engineering, Indian Institute of Technology, Roorkee, Uttarakhand, India. Email: suryak111@gmail.com

⁴Department of Management, Sri Satya Sai University, Sehore, Madhya Pradesh, India.

Email: ravindra_78600@yahoo.in

⁵University of Chinese Academy of Sciences, Beijing, China.

Email: deepak.juet@cripac.ia.ac.cn

Abstract: System dynamics modeling is the strategy of developing and running a model of a conceptual framework keeping in mind the end goal to contemplate its behavior without troublemaking the earth of the genuine system. This paper makes an endeavor to bring system dynamic displaying approach for new product launch inquire about and gives a stage that can be effortlessly reached out to research complex associations of different components affecting new product launch. Further, by formalizing the information stream in new item dispatch, this examination speaks to why and how ground-breaking philosophies beat static ones, revealing basic bits of information of the conduct of dynamic dispatch techniques. The model can similarly be used as a “flight simulator” in administrative preparing to enable new product chiefs to comprehend the dynamic communications among various components of new product launch.

Keywords: Bass model, Diffusion of innovation, Simulation, System dynamics.

I. INTRODUCTION

Product launch process is frequently the most vital stage in the new product prepare. Exact examinations have reliably demonstrated that capable product launch incredibly enhances the odds of new product achievement and even a better product could bomb due than poor launch methodologies [1]. Product launch additionally includes the biggest interest in the whole new product handle. The generation and showcasing consumptions brought about at launch organize frequently surpass the consolidated uses of all past improvement exercises. This substantial speculation makes fruitful product

launch considerably beneficial. Conjectures in view of recorded market information and additionally past experience frequently can't precisely catch genuine economic situations that are just uncovered after starting launch [2]. However launch systems should be detailed from conjectures and asset duty should be made preceding launch [3]. Firms are presented to awesome hazard when inconsistencies happen amongst estimates and real economic situations. Firms can utilize either [4]:

- A “fat” launch procedure, which includes vast size of asset responsibility and directs an extensive target advertise, expansive stock sending and huge assembling limit.
- A “narrow” launch system, which includes little size of asset responsibility and calls for specialty marketing highlighting little stock sending and assembling limit.

Be that as it may, because of market vulnerability, the size of product launch could be either too substantial or too little contrasted with real market request. In the event that the estimate is precise, at that point the picked launch technique matches genuine economic situations and the product launch is fruitful [3]. On the off chance that the estimate is incorrect, a fat launch prompts oversupply with inordinate stock and assembling limit bringing about money related misfortunes; a restricted launch prompts short supply bringing about loss of piece of the pie and other open door costs [4]. Thusly, product launch methodologies figured preceding launch are probably going to be ineffectual under real economic situations. Indeed, market uncertainty at product launch arrange is one of the essential purposes behind product launch disappointments [4].

To tackle this situation and better oversee advertise uncertainty, launch methodologies should be balanced by genuine economic situations after another product is first propelled. Existing

exploration by and large perceives the significance of timing of advancement exercises for product departure, and adaptability in assembling and coordination that may encourage product launch [4]. In any case, once in a while has investigated methodically analyzed how launch methodologies and strategies are powerfully balanced by criticisms from genuine economic situations after introductory launch. The methodologies and their commitment to product accomplishment without considering the time component or changes happening after starting launch. Given that significant market data is just uncovered after starting launch [5], it is vital to look at how such data is used through alteration of launch procedures and strategies, particularly when advertise uncertainty is high. Further, changes of launch techniques include not just promoting factors, for example, estimating, publicizing, and channel improvement, additionally store network components, for example, assembling and stock, which have been generally dismissed in the writing [4].

The investigation of dynamic launch systems in this manner requires a thought of both promoting and inventory network perspectives and their dynamic associations in the launch procedure [6]. One reason that dynamic launch systems have not been adequately inspected in the writing is that the dynamic procedure including inputs from market request and collaborations among different advertising and store network components can't be displayed successfully with traditional philosophies that frequently take piecemeal, static, and straight demonstrating approaches. Framework progression displaying is a reproduction strategy that is appropriate for demonstrating complex frameworks including associations and inputs.

This paper utilizes system dynamic to scale and coordinates both promoting and production network viewpoints to demonstrate the dynamic associations among valuing, publicizing, channel advancement, assembling, and stock administration [4].

II. RELATED WORK

System dynamic portrays reproduction as an approach, which includes experimentation on a PC based model in an experimentation way. It is a procedure of mimicking critical parts of the behavior of a framework in genuine, packed time or extended time by building and trying different things with a model of the framework. Reenactment is one of the primary procedures utilized as a part of this exploration. The fundamental goal of the reproduction program is to help the client, frequently an operations look into pro or frameworks examiner, in anticipating what will happen to a given circumstance under given presumptions. It enables the client to try different things with genuine and proposed circumstances generally unimaginable or unfeasible. Framework Dynamics was figured by Jay Forrester [5] in the 1960s at M.I.T. As indicated by Forrester [5] business ventures have a place with a class of complex dynamic frameworks. Such frameworks are greatly unpredictable, comprising of various associated segments which are exceedingly powerful including numerous criticism forms, incorporating nonlinear associations with

both hard and delicate information. To oversee such intricacy appropriately, a model must be fit for speaking to framework with these attributes and should be justifiable and usable by the supervisors of the tasks.

It is hard to assess framework progression, as there is no criteria set to perform such an assessment. Be that as it may, beneath are a portion of the qualities recognized by Legasto and Maciariello [6]:

A. Looks at the Policies as Well as the Processes

System dynamic empowers the strategies to be incorporated into the model and in addition the procedures. This empowers issues with arrangements to likewise be tended to. Many models just take a gander at the procedures included.

This is very restricted intuition as it can be similarly as likely that the strategy is the cause. The approach might be formal (reported) or casual.

B. Provokes Serious Systems Thinking

You need to take a gander at the issue overall. Consider those impacting components that influence the behavior of the framework. Numerous critical thinking models just consider the issue itself, not considering the circumstances and end results interrelationships between framework factors [7]. Framework progression along with these lines gives a more reliable arrangement, something that is probably going to work inside the framework.

C. High (That is, Qualitative, Conceptual) as Well as Low Level (That is, Quantitative, Detailed)

Framework progression has both a calculated side (in issue definition and causal circle graphs) to the quantitative side, consolidating rates and levels, which are particularly helpful in reproductions, and PC programs. These two levels give a decent premise to deciding. There are four progressive levels in the structure [8]:

- *The Closed Boundary*: This does not imply that the framework capacities with no association from the outer condition, however that the imperative components, those that make the causes and indications of the behaviour, are inside the limit, while those that are not essential, are outside the limit.
- *Feedback Loop as the Basic System Component*: The input circles inside the shut limit; the criticism structures are in charge of the progressions experienced after some time. This outcomes in the view that frameworks act the way they do on account of their inside structure (that is, inside the shut limit) as opposed to because of outer components.

- *Levels and Rates:* Within the framework, there are levels and rates. Levels resemble stocks the measure of that component (for instance; number of representatives, hours of extra minutes). Rates are the relative sum that levels increment or reduction by.
- *Goals, Observed Conditions, Discrepancy Between Goals and Observed Conditions and Desired Action:* The objective is the level that the framework is expecting to

accomplish the watched conditions are what the present state is. The error between these, prompt a coveted activity to close the hole between the objective and watched conditions. A key rule is that structure produces behavior. That is, the structure of a framework causes a specific sort of behavior, and occasions inside the framework have little impact. This implies you have to comprehend the structure of the framework keeping in mind the end goal to comprehend the behavior.

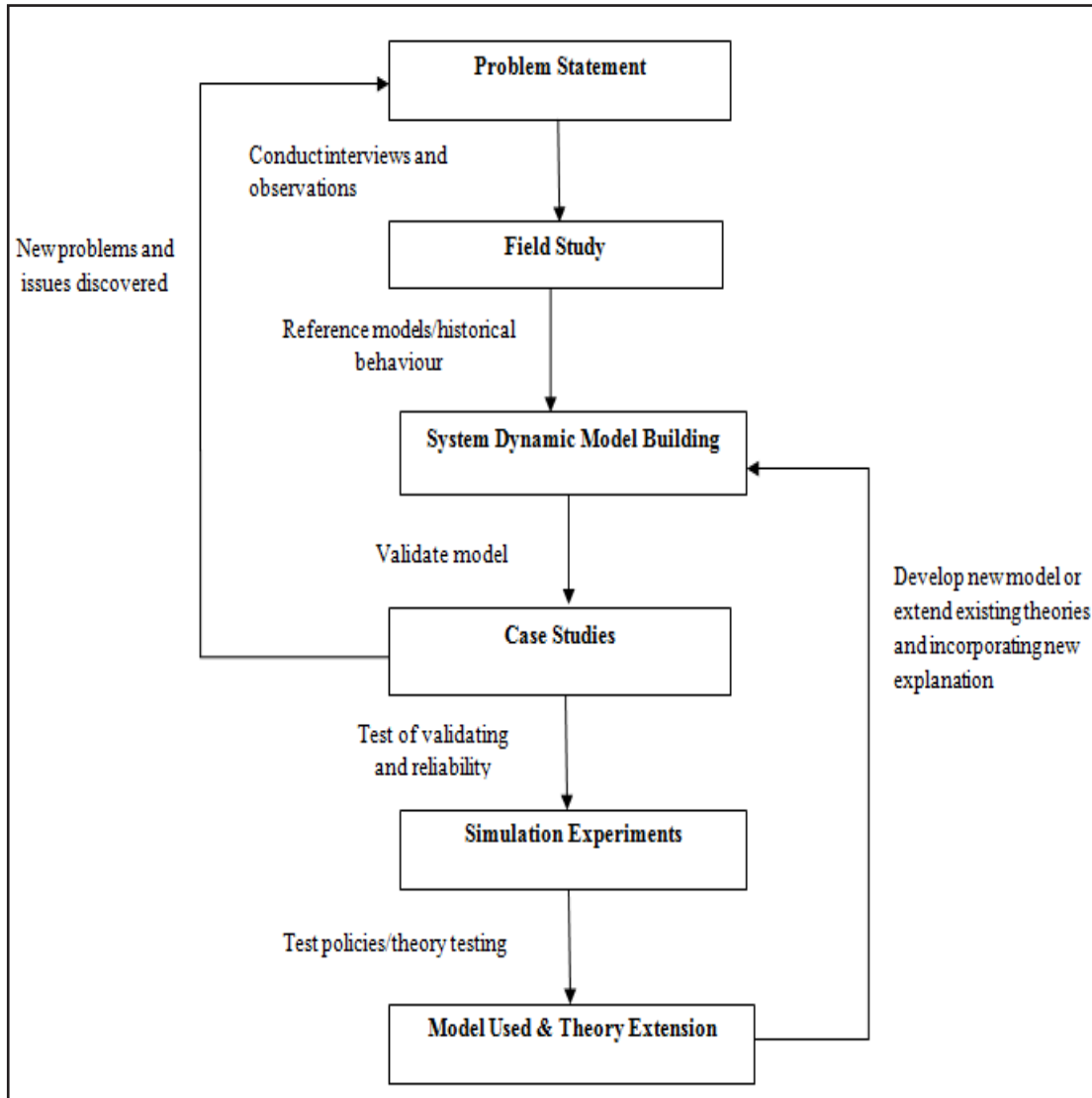


Fig. 1: Dynamic Synthesis Methodologies by Williams

Framework believing is taught for seeing the structures and framework progression is a technique to demonstrate them [9]. While depicting the displaying procedure, specialists have sorted out the primary modeler exercises utilizing distinctive courses of action, shifting from three to seven unique stages. On one outrageous; Wolstenholme [9] envisions the procedure

in three phases. On the other outrageous, Richardson and Pugh [10] conceptualizes the displaying procedure as including seven unique strides. Sterman [11] and Roberts *et al.* [12] have assembled the exercises in five and six phases separately.

There are seven stages to building a framework elements display. We utilize the one depicted by Williams [13] in Fig. 1.

These are:

- The Problem Statement
- Field Study
- System Dynamics Model Building
- Simulation Experiments
- Model Use and Theory Extension

III. SUITABILITY OF SYSTEM DYNAMICS TO PROBLEM OF DIFFUSION OF PRODUCT

This approach is reasonable to the investigation of dispersion of product in light of the fact that:

- It gives approach producers the capacity to incorporate various subsystems to give the all-encompassing perspective of the circumstance.
- It gives the approach examiners the capacity to catch the elements, intelligence and the cause-impact connections between different segments of the framework. Demonstrating gives a visual guide to arrangement creators to think about the conceivable circumstances and end results of an issue and in this manner reveals the unintended outcomes of strategy decisions.
- It gives the arrangement producers the capacity to explore different avenues regarding approaches. This expands understanding which diminishes instabilities.
- Feedback structure gives capable arrangement instrument as approach choices are regularly implanted in input circles. For instance, the “coordination issue” circle that exists amongst customers and the organizations illuminates the requirement for approach intercession.
- A criticism structure can create comparable behavior over an extensive variety of estimations of parameters. All things considered, demonstrate structure is given need over parameters exactness.

IV. MARKET UNCERTAINTY AND STRATEGIC FLEXIBILITY

The technique writing has since quite a while ago perceived the significance of instability and key adaptability. System speculations group techniques into two sorts: planned procedures that figure designs through evaluating markets and creating planned projects [15], and eminent methodologies that depend on thoughts that surface from the communications of an association with its clients and markets. At the point when instabilities are high, planned systems fizzle since they

depend on the presumption of combination from examination instead of on the instinct of showcasing strategists [15]. This proposes under market instability, rather than getting ready for a specific future market situation, firms should design important adaptabilities that take into account unconstrained reaction to the evolving condition.

In the new product writing, the impacts of instability on different product advancement exercises have been generally contemplated, and administration adaptability amid the improvement procedure has been researched with a genuine alternative approach. At the point when market uncertainty is high, adaptable advancement designs that permit changes of choices amid the new product improvement prepare are found to expand general venture esteem and enhance product achievement.

V. PROPOSED MODEL FORMULATION

A. Dynamic Model of New Product Launch

It has for some time been noticed that asset duty in propelling exercises assumes a critical part in deciding the speed of innovation dispersion and product achievement. Strategic choices include the level and allotment of endeavors identified with showcasing blend factors, including publicizing, valuing, channel administration, assembling, and stock administration [14]. These strategic components are controlled by the general launch scale, and thus impact product deals. For instance, a huge launch scale infers a mass showcasing technique that includes substantial publicizing and advancement, high channel power, high creation volume, and low cost.

Then again, a little launch scale is regularly in view of a specialty showcasing procedure including light publicizing and advancement, low channel force, low generation volume, and high cost. Extensive scale launch includes low cost and lower net revenue however depends on high volume to produce benefit, while little scale launch create littler deals volume yet profits by a higher net revenue.

In view of this theoretical structure, we order two sorts of launch methodologies [15]:

- *Static Launch Strategies*: It includes just here and now strategic alterations without changes in the foreordained launch scale. Inside a similar launch scale, strategic alterations reflect regular cooperation among the advertising blend factors.
- *Dynamic Launch Methodologies*: It includes both here and now and long haul alterations.

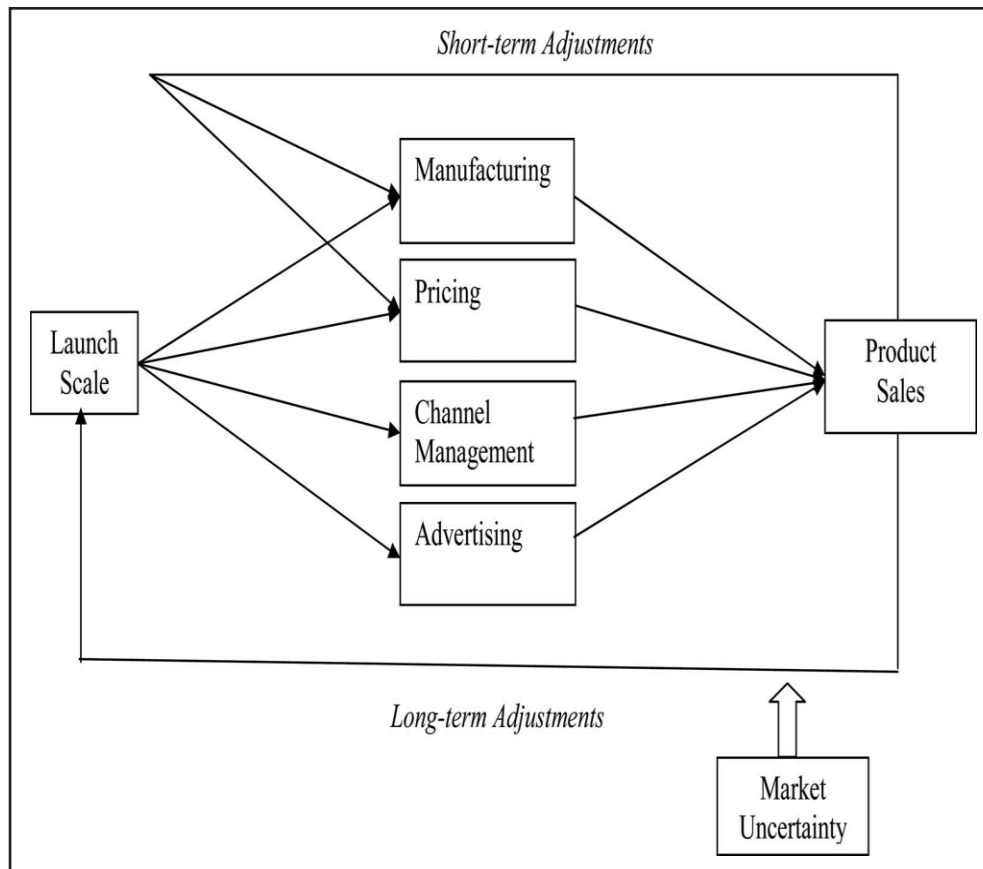


Fig. 2: Dynamic Model of New Product Launch

B. The Modeling Process

The system dynamic demonstrating approach is an iterative procedure. In view of the writing survey and current theory of dispersion of a product in market, the model advancement handle begins by representing the heterogeneity of the general public. Drawing upon the DOI hypothesis, the general public is isolated into various fragments in view of their qualities concerning creation appropriation. The model is based on simgua recreation device which bolster diverse displaying methods. Simgua enables you to make complex dynamic models utilizing standard SD graphical documentation. We are taking two situations for market reception of an item:

- Market reception show for new product in view of static launch procedures.
- Market selection display for new product in light of dynamic launch methodologies.

On the premise of these models we can inspect the dissemination of another product which is not yet propelled, we are taking some broad affecting components with their relating esteems and conditions.

Display 1 Market reception show for new product in light of static launch methodologies.

Following are the condition utilized as a part of this reception display which can be utilized for the investigation of new product appropriation in market in view of static systems which includes just here and now strategic modifications without changes in the foreordained launch scale.

Publicizing adequacy per year = [user input].

Potential Adopters = [user input].

Add up to population = [user input].

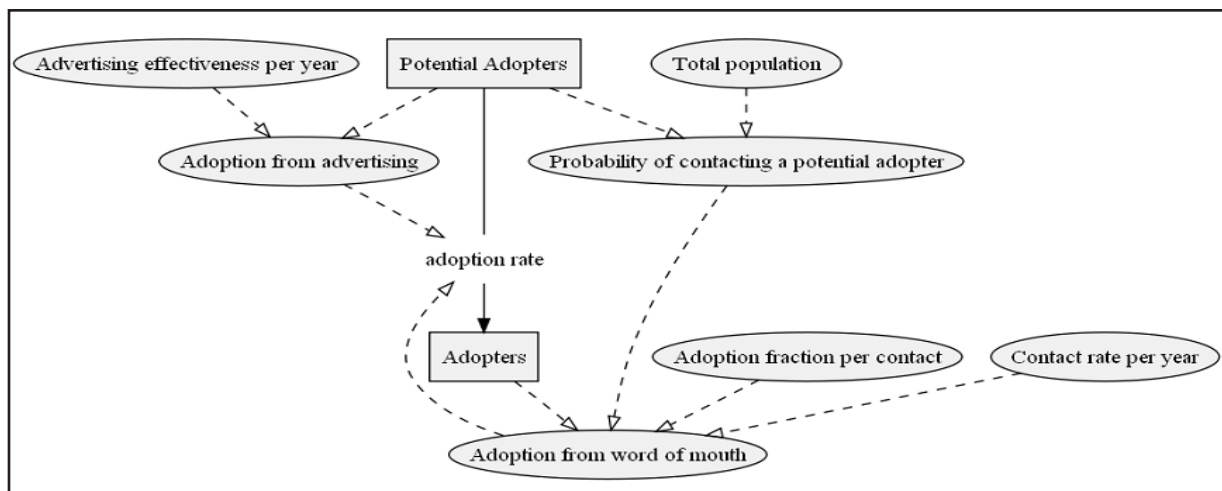


Fig. 3: Market Adoption Model for New Product Based on Static Launch Strategies

$$\text{Adoption from advertising} = [\text{Advertising effectiveness per year}] * [\text{Potential Adopters}]$$

$$\text{Probability of contacting a potential adopters} = [\text{Potential adopters}] / [\text{Total population}]$$

$$\text{Adoption rate} = [\text{Adoption from advertisement}] + [\text{Adoption from word of mouth}]$$

$$\text{Adoption fraction per contact} = [\text{user input}]$$

$$\text{Contact rate per year} = [\text{user input}]$$

$$\text{Adoption from word of mouth} = [\text{Adopters}] * [\text{Probability of contacting a potential adopter}] * [\text{Contact rate per year}] * [\text{Adoption fraction per contact}]$$

$$\text{Adopters} = [\text{Potential adopters}] * [\text{Adoption rate}]$$

Model 2 Market Adoption Model for New Product Based on Dynamic Launch Strategies

Following are the equations used in this adoption model which can be used for the analysis of new product adoption in market based on dynamic launch strategies which involve both short-term and long-term adjustments.

$$\text{Total population} = [\text{user input}]$$

$$\text{Potential Adopters} = [\text{user input}]$$

$$\text{Probability of contacting a potential adopters} = [\text{Potential adopters}] / [\text{Total population}]$$

$$\text{Advertising effectiveness per year} = [\text{user input}]$$

$$\text{Adoption from advertising} = [\text{Advertising effectiveness per year}] * [\text{Potential Adopters}]$$

$$\text{Adoption rate} = [\text{Adoption from advertisement}] + [\text{Adoption from word of mouth}]$$

$$\text{Initial sales per adopters} = [\text{user input}]$$

$$\text{Repurchase per adopter per year} = [\text{user input}]$$

$$\text{Initial purchase rate} = [\text{Adoption rate}] * [\text{Initial sales per adopter}]$$

$$\text{Repeat purchase rate} = [\text{Adopters}] * [\text{Repurchase per adapters per year}]$$

$$\text{Sales rate} = [\text{initial purchase rate}] + [\text{Repeat purchase rate}]$$

$$\text{Adoption fraction per contact} = [\text{user input}]$$

$$\text{Contact rate per year} = [\text{user input}]$$

$$\text{Adoption from word of mouth} = [\text{Adopters}] * [\text{Probability of contacting per adopter}] * [\text{Contact rate per year}] * [\text{Adoption fraction per year}]$$

$$\text{Adopters} = [\text{Potential adopters}] * [\text{Adoption rate}]$$

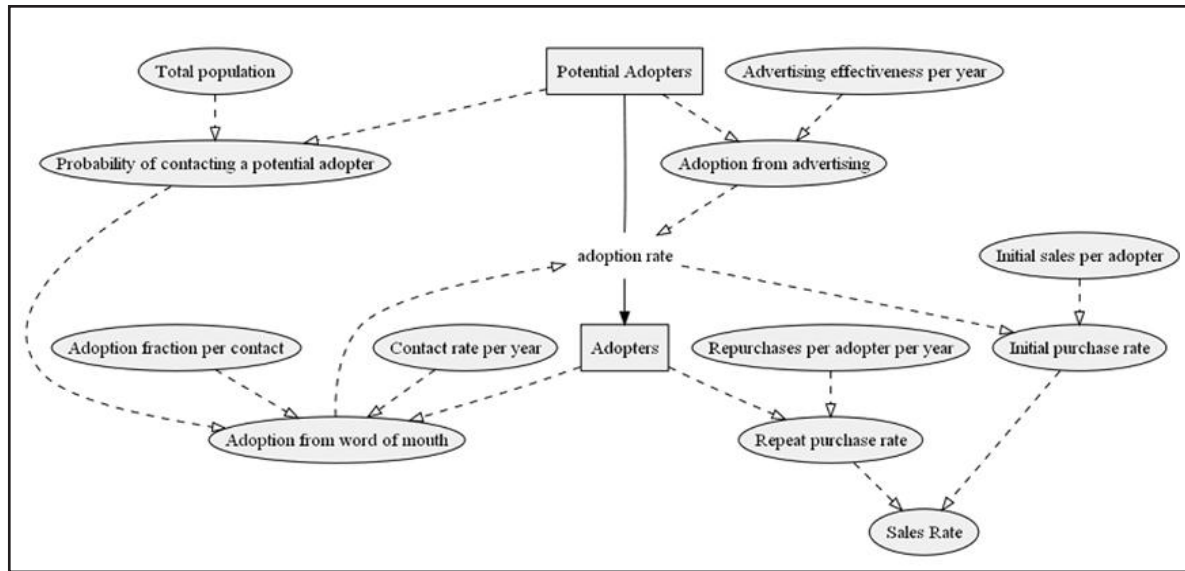


Fig. 4: Market Adoption Model for New Product Based on Dynamic Launch Strategies

VI. ANALYSIS AND RESULTS

This demonstrating inspects the behavior of dynamic launch systems that permit modifications of launch scale as per real economic situations. The inborn market instability related with new items brings awesome hazard to new product launch. With

a framework elements show, this examination outlines how dynamic launch techniques can adjust to changing economic situations and right incorrect prelaunch gauges.

Following are the dispersion designs produced by Model-1 and Model-2 in Fig. 5 and Fig. 6 separately.

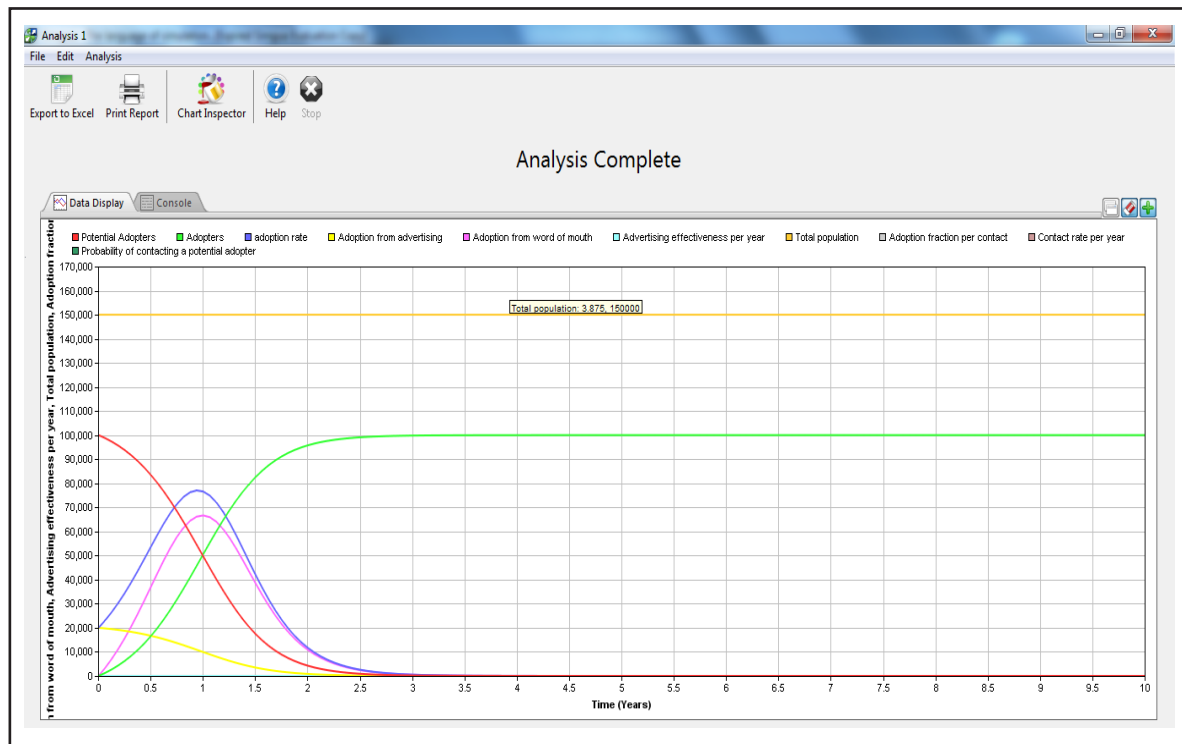


Fig. 5: Simulation Result of Model 1

The idea of framework progression displaying decides its way to deal with new experiences and to create understandings of the marvel by breaking down the structures that make the procedures of criticism loops. Our framework dynamic

model formalizes a coordinated framework that consolidates imperative input connections amid new product launch, in this manner uncovering some essential bits of knowledge that have been surely knew in the writing.

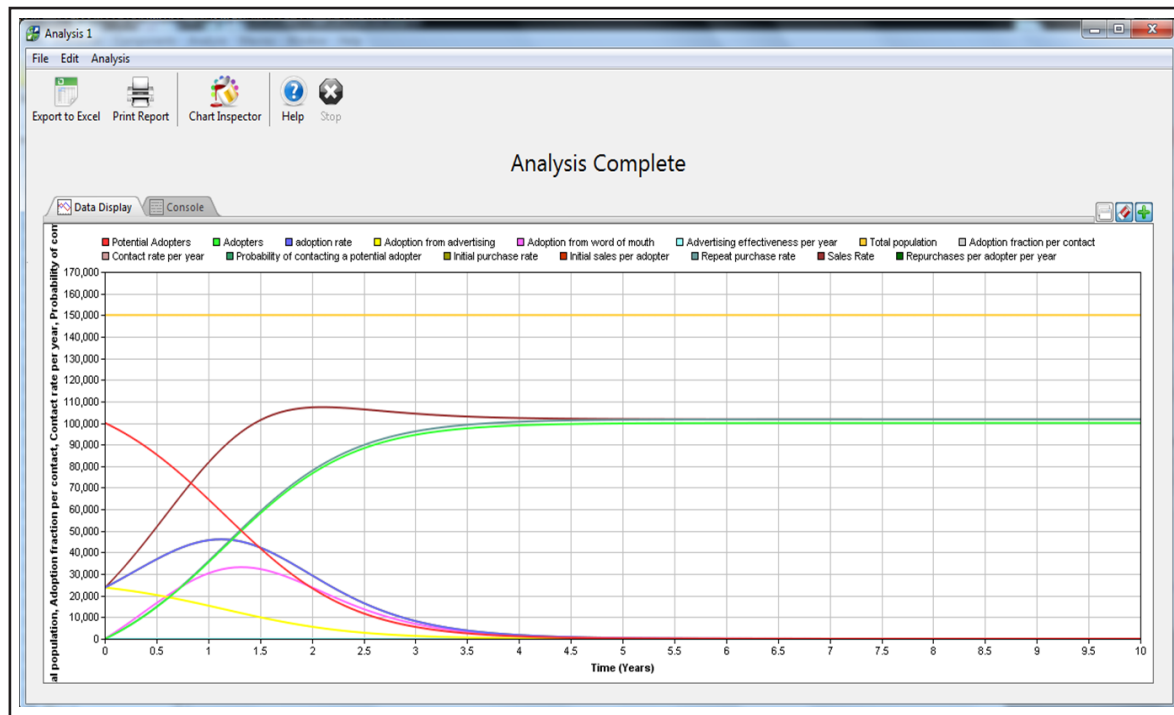


Fig. 6: Simulation Result of Model 2

To enhance the comprehension of changing economic situations and refresh deals desires, express strategies and instruments are expected to occasionally assess advertise reactions and future return of launch speculations. Similarly as whatever other speculation, new product launch is the administration of asset duty and future return. Huge speculations must be productive when it creates enough deal volume to adjust for the low net revenue.

The essential part of supervisors' impression of economic situations likewise highlights the need to contemplate the behavior of new product administrators. View of economic situations is framed inside the setting of the administrator's individual learning and encounter, and affected by their identity characteristics.

VII. STRENGTHS, WEAKNESSES, LIMITATIONS AND FUTURE RESEARCH OPPORTUNITIES

The paper expands upon the current writing to uncover the variables, segments and the fundamental flow that include in the product reception prepare. In doing as such, it indicates how the progression and multifaceted nature of the collaborations can be displayed to give a comprehensive perspective of the circumstance to strategy creators.

As the investigation looks for arrangement application, the model has been taken from a nonspecific level to a nation

particular application keeping in mind the end goal to indicate how the move can pick up acknowledgment by fitting the model to incorporate logical progression. Because of the all-encompassing perspective of the approach, a framework dynamic model is equipped for indicating how arrangement can collaborate with each other as exemplified by value bringing down endowments and rivalry strategy. Communication crosswise over numerous components additionally gives strategy creators visual portrayal of the conceivable results. Accordingly, this displaying approach and the nonspecific model have future potential for strategy application. Notwithstanding, the model must incorporate more case applications with a specific end goal to pick up certainty specifically, the parameter estimation can be enhanced further by including more time-arrangement information. There are factors, for example, request versatility which I didn't approach and can be incorporated into what's to come.

VIII. CONCLUSION

This demonstrating gives a few critical bits of knowledge on overseeing market instability for new product launches. Above all else, firms can profit by working in adaptability in prelaunch vital plans, particularly when advertise uncertainty is high. Because of unbending nature in launch strategies, particularly channel and assembling frameworks, modifications after introductory launch is troublesome unless adaptability has

been fused in the technique before launch. At long last, this investigation builds up a coordinated system of new product launch that consolidates both promoting and its affecting components. It helps in exhibiting new product dispersion in market by formalizing cooperation and coordination among various strategic exercises, the models gives suggestions to effective blend of assets in various promoting exercises that are gainful for launch productivity. Various lessons can be learnt from this displaying strategy:

- Policy producers can profit by the utilization of frameworks demonstrating in basic leadership.
- System Dynamics anticipates the results of different approach choices, which frames the reason for basic leadership.
- The displaying for arrangement assessment ought not to be compelled by the accessibility of information in the required shape. This displaying shows that even with constrained information one can build up a workable model for arrangement assessment. Indeed, information inaccessibility is a genuine requirement for basic leadership and a modeler should go around the issue.
- A concentrate on the comprehensive view through System Dynamics philosophy helps strategy making as it displays the chance to try out various parts of the framework through situations.

REFERENCES

- [1] R. G. Cooper, "The dimensions of industrial new product success and failure," *Journal of Marketing*, vol. 43, no. 3, pp. 93-103, 1979.
- [2] F. M. Bass, T. V. Krishnan, and D. C. Jain, "Why the Bass model fits without decision variables," *Marketing Science*, vol. 13, no. 3, pp. 203-223, 1994.
- [3] G. J. Hitsch, "An empirical model of optimal dynamic product launch and exit under demand uncertainty," *Marketing Science*, vol. 25, no. 1, pp. 25-40, 2006.
- [4] A. S. Cui, M. Zhao, and T. Ravichandran, "Market uncertainty and dynamic new product launch strategies: A system dynamics model," *IEEE Transactions on Engineering Management*, vol. 58, no. 3, pp. 530-550, August 2011.
- [5] J. W. Forrester, *Industrial Dynamics*, MIT Press, 1961.
- [6] A. A. Legasto Jr., and J. Maciariello, "System dynamics: A critical review," *System Dynamics*, 1980.
- [7] J. A. M. Vennix, *Group Model Building: Facilitating Team Learning Using System Dynamics*, Chichester: John Wiley & Sons, 1996.
- [8] P. M. Senge, *The Fifth Discipline: The Art and Practice of the Learning Organization*, New York: Doubleday Currency, 1990.
- [9] E. F. Wolstenholme, *System Enquiry: A System Dynamic Approach*, Wiley, 1990.
- [10] G. P. Richardson, and A. L. Pugh III, *Introduction to System Dynamics Modeling with DYNAMO*, Productivity Press: Cambridge, MA, 1981.
- [11] J. D. Sterman, *Business Dynamics: Systems Thinking and Modeling for a Complex World*, United States: McGraw Hill, 2000.
- [12] Roberts, et al., *Introduction to Computer Simulation: The System*, Wiley, 1983.
- [13] D. Williams, "Dynamics synthesis methodology: A theoretical framework for research in the requirements process modeling and analysis," in *Proceedings of the 1st European Conference on Research Methods for Business and Management Studies*, pp. 467-490, Cambridge, UK, 29-30 April 2004.
- [14] L. A. Fourt, and J. W. Woodlock, "Early prediction of market success for grocery products," *Journal of Marketing*, vol. 25, no. 2, pp. 31-38, 1960.
- [15] F. M. Bass, "A new product growth model for consumer durable," *Management Science*, vol. 15, pp. 215-227, 1969.